

# TRUE 12-YEAR WARRANTY

Expion360 warrants each E360 branded battery sold by Expion360, or any of its authorized dealers, distributors, and OE manufacturers to be free of defects for 12 years from the date of sale as determined by the customer's sales receipt as proof of purchase. Expion360 online product registration is also required for warranty coverage.

## **0-8 YEARS**

Within the first 8 years of the warranty period, subject to the exclusions listed below, Expion360 at its sole discretion, will repair or replace the battery and/or parts if the components in question are determined to be defective in material and/or workmanship.

## **8-10 YEARS**

After 8 years and up to 10 years, if the components in question are determined to be defective in material or workmanship, Expion360, at its sole discretion, deems the battery repairable. The battery will be repaired and returned. If Expion360 deems the components to not be repairable, a new, similar battery will be offered at a discount of 40% off the published market price listed at the time of the offer. The offer is valid for 60 days after a representative from Expion360 has contacted the customer with the reparability decision.

## **10-12 YEARS**

After 10 years and up to 12 years, if the components in question are determined to be defective in material or workmanship, and Expion360 deems the components to be repairable, the battery will be repaired and returned. If Expion360 deems the components to not be repairable, a new, similar battery will be offered at a discount of 20% off the published market price listed at the time of the offer. The offer is valid for 60 days after a representative from Expion360 has contacted the customer with the reparability decision.

## **INSTALLATION**

Expion360 recommends a professional installation by a qualified RV, Marine, or 12VDC technician; however, the total warranty applies whether professionally installed or not if installation instructions are followed in the User Manual.

## **NON-TRANSFERABLE**

This Limited Warranty is for the original purchaser only. It is not transferable to any other person or entity. Please contact Expion360 directly regarding any warranty claim. ([support@expion360.com](mailto:support@expion360.com))

## **PRODUCT RETURN AND SHIPPING**

Product will need to be returned to Expion360 before authorizing warranty coverage to determine if it is defective. If the product is faulty and determined to be a warranted item, it may be repaired and returned or replaced as determined by Expion360. Expion360 will cover Continental US ground shipping of the repaired, replacement, and defective batteries within the 0–8-year full replacement warranty period. After 8 years and up to 12 years, the customer, dealer, or distributor will be responsible for the cost of Continental US ground shipping of the replacement battery(s). After 8 years and up to 12 years, Expion360 will cover the cost of shipping the defective battery back if requested.

## **BATTERY STORAGE**

Before storing Expion360 lithium batteries for periods longer than four months, measure the battery voltage to ensure a level at or above 13.3V or 80% state of charge as observed with the Expion360 battery monitor. Disconnect all load and charge sources. Do not store the batteries below 13.1V. For further instructions see the battery user manual. Damage to the battery(s) will not be covered under warranty if the user has failed to adhere to the storage instructions found in the battery user manual.

## **WATER SUBMERSION**

E360 lithium batteries are IP66 rated and therefore not designed to be submerged in water for any length of time. If this occurs, the battery will be damaged beyond repair and will not be covered under warranty.

## **WARRANTY EXCLUSIONS**

Expion360 has no obligation under this Limited Warranty for any Battery subject to the following conditions (including but not limited to):

- Damage caused by road debris or collision.
- Damage due to over/undercharging, over-discharging, under-sizing for application, not using surge limiting device in specific applications, and reverse polarity connections.
- Damage due to improper installations; incorrect wire sizing, loose connections, improper parallel and series connections, not maintaining terminals, and oversizing inverters (see owner's manual for proper inverter sizing).
- A battery that has been opened, tampered with, and/or modified.
- Used in any starting application or any other application not intended use for.
- Environmental damage such as water submersion, fire, and extreme weather conditions.
- Improper storage conditions as defined in the battery storage section of this warranty.

## **WARRANTY DISCLAIMER**

THIS LIMITED WARRANTY REPRESENTS THE TOTAL LIABILITY OF EXPION360 FOR ANY BATTERY. ALL OTHER WARRANTIES IMPLIED BY LAW APPLICABLE TO THE BATTERY SHALL BE LIMITED TO THE WARRANTY PERIOD STATED. EXPION360 MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. EXPION360 SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

## **LEGAL RIGHTS**

Some states do not allow limitations on how long an implied warranty lasts or exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This warranty shall be governed by and interpreted by the laws of Oregon. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of Expion360 is authorized to make any warranty in addition to those made in this agreement.

## **SUBMITTING A WARRANTY CLAIM**

To submit a warranty claim, please contact Expion360 at [support@expion360.com](mailto:support@expion360.com)

Updated 08/22

**EXPION360**